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Our Ref: clas/09/isa/ILS/g

17 November 2009

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Ms Heather Clarke  
International Laboratory Services Ltd (M&S ISA)  
Shardlow Business Park  
London Road  
Shardlow  
Derbyshire  
DE72 2GD

Dear Ms Clarke

**MARKS AND SPENCER INDEPENDENT SUPPLEMENTARY AUDIT  
LETTER OF COMPLIANCE**

Following the audit conducted on 25 August 2009 and the satisfactory resolution of any non-compliances which may have been raised in the report, I have pleasure in issuing your laboratory's letter of compliance.

ISA Compliance has been awarded for the tests detailed in the attached M&S ISA Scope and is valid until 30 November 2010. This will allow your laboratory to undergo its annual surveillance visit when due and respond to the issues that may be raised, whilst maintaining a state of compliance for testing services on Marks and Spencer finished products.

Compliance becomes invalid if UKAS accreditation is revoked.

The next audit of your laboratory is due in August 2010. Campden Technology Ltd will contact you approximately 6 weeks in advance to arrange a timely and mutually convenient date for your surveillance visit.

In the intervening period, however, should any changes in personnel or test methods occur, or should the laboratory facility move premises or be refurbished, please inform the ISA Administration at Campden keep your M&S Compliance status up-to-date and valid.

If you have any queries concerning the ISA programme, please contact Marks & Spencer or Christina Oscroft (ISA Manager).

Yours sincerely

A handwritten signature in black ink, appearing to read 'Andrew Watson', with a stylized flourish at the end.

**Andrew Watson**  
**ISA Management**

Encl: M&S ISA Scope